Food Package Changes Scenarios

<u>Client wants</u>:

1. Whole milk for older child

2. Almond milk for herself-not tolerating regular milk

3. 2% milk for one year old

4. Fresh fruits and veggies for infant

5. Dry milk powder (some) to add calories to dishes

6. Extra formula for IBP

     a. Has 1 can now

     b. Has 4 cans now and infant is 4 mos. old

7. More cheese and less milk

8. Soy milk for 2-year-old

For the scenario, discuss the following (use list below for possible steps):

1. What and how would you ask a question (using CCS)?

2. What documentation is required?

3. What process would you need to do? i.e., void future pkgs, void any future benefits, assign what type of pkg or customize the pkg, or suggest an alternative

4. What challenges have you had doing this type of food package change (if any)?

Possible Steps Needed:

- Discuss other options with parent-such as…
- Document in Notes-describe:
- Document new Medical Condition
- Document Referral to: RD, Peer Counselor, IBCLC
- Schedule for an NCRD (Nutrition Care with Registered Dietitian) appt
- Void future benefits
- Remove future assigned food packages
- Scan SFFR (Special Food/Formula Request) form into MIWIC
- Assign new formula food package
- Customize formula benefit amounts
- Remove infant 6-11 mos. food package
- Add 6-8 mos./9-11 mos. CVB (Cash Value Benefit) Package
- Provide new Shopping List