



## Let's Practice Open-Ended Questions

**Instructions:** Consider one or more open-ended questions that could help you gather more information. Don't forget the words "what," "how," or "tell me" as you frame your questions.

### Breakout Room Reminders

Unmute audio/turn on camera

Work together as a group

Designate a reporter

Information to Gather	Open-Ended Questions
1. A pregnant parent steps up to the front desk and states they are here for their appointment.	
2. Client insists on formula when things seem to be going well with lactation.	
3. A pregnant person's thoughts about breast/chestfeeding and/or pumping.	
4. A pregnant parent who bottle-fed their older child(ren).	
5. The support system the client has in place.	
6. Whether the client plans to return to work after the baby is born.	
7. Whether the client has started supplementing their baby with formula.	
8. The parent is worried about their baby's well-being at their first postpartum visit to WIC.	